



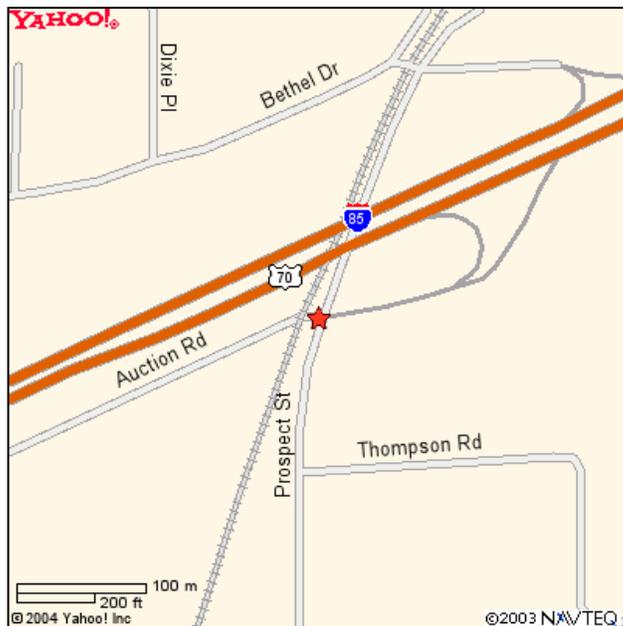
A Subsidiary of **FREIGHTLINER**  
CORPORATION

To: NC School Transportation Personnel  
From: John Barrington  
CC: Derek Graham  
Date: 4/28/2004  
Re: Directions and Procedures for School Bus Delivery

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We are pleased to announce that we will begin to deliver buses to you on Friday, April 30, 2004. To assist you in making this process goes smoothly, I wanted to give you the following delivery information.

One of the most notable changes we have made with regards to the delivery of your buses is the delivery location. We have delivered buses for many years from our Fairfield Road Plant location. However, with the construction of our new manufacturing facility and the absolute premium that this project has placed on space, we have decided to deliver buses to you from an alternate location. We will be delivering buses from **2015 Auction Rd., High Point, NC**. I have provided you with a map of that location below:



The delivery lot is just off of Business 85, south of High Point at the Prospect Rd. Exit. If you are coming from the East, take Business 85 West to the Prospect Rd. exit. Exit Business 85 and proceed

up the exit ramp. Turn left onto Prospect Rd. and cross back over the highway. Auction road will be to the right after you cross over the overpass.

Those coming from the West will take Business 85 East to the Prospect Rd. exit. The eastbound exit is accessible after passing under the overpass. Exit the highway and loop around the exit ramp. At the end of the ramp, Auction Rd. is directly across Prospect Rd. from the exit ramp.

Please arrive at the yard between **9:00 am** and **11:00 am** on the designated delivery date. Proceed into the lot and instructions on where to go will be there for you.

DPI personnel will inspect all units to insure that they are ready for acceptance. Once this is completed DPI will set up the delivery date and contact each LEA that will be receiving buses.

If you have any questions prior to delivery, please feel free to contact Phyllis Summey or myself Thomas Built Buses. My number is 336-841-5771. Phyllis' number is 336-841-5796. We will be happy to help you anyway we can.

Upon arrival at the delivery yard, you will be instructed where your buses are located and you will be permitted to begin inspecting them for final acceptance. Once you have completed this, proceed to the office to sign the acceptance paperwork.

There will be several items that will require your signature before you will be able to leave with your buses. I have listed these items below:

- DPI Acceptance Form
- Thomas Built Buses Vehicle Acceptance Form
- Thomas Body Warranty Registration Form
- Freightliner Custom Chassis Warranty Start Form
- Any required Title Application Signatures

These forms will make sure that all financing arrangements between DPI and Daimler-Chrysler Services can be executed and a payment schedule can be determined. Also, the warranty related forms will help insure the prompt registration of the buses for all warranty provisions required by the North Carolina State School Bus Specifications. Please make sure that each bus you are picking up has the Owners & Maintenance Manual packet in it. This packet of information contains important information regarding warranty and preventative maintenance information for your bus. If a bus you're taking delivery on does not have this packet, please inform the Thomas personnel on-hand at the delivery and they will see to it that you get a packet or that one is ordered for the bus.

DPI, Thomas, and Triad Transportation Sales personnel will be on hand to assist you in completing these documents and to answer any questions that you might have.

Once all documents have been signed, you will be permitted to leave with your buses. Have a safe trip home and Thank You for purchasing a Thomas Built Bus – The Future is Riding With Us.