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Thomas Built Buses'  
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**COMPLETE EACH LINE OF FORM**

Sponsoring Dealer (or TBB Personnel) Name	
Customer's Company Name	
User's 1 <sup>st</sup> & Last Name	
Phone Number	
E-Mail Address	
Signature	

Return completed form to Dawn Tilley:

Fax: 336-889-4834

Mail: Thomas Built Buses, Inc.

Attn: Dawn Tilley

Post Office Box 2450

High Point, NC 27261-2450

**Electronic Service Publications Agreement and Disclaimer**

By completing and returning this access form, you agree to the following terms and conditions.

Thomas Built Buses, Inc. ("TBB") is granting access to our Electronic Service Publications (EPS) to you, our authorized customer ("Customer"), solely for your internal use to assist you in the performance of your duties as an authorized TBB Customer. ESP is intended to provide you with access to parts information concerning THOMAS brand products. Customer is authorized to use ESP only for so long as Customer remains an authorized TBB Customer. Customer is responsible for the full and timely compliance with all terms of this Agreement by Customer's employees and agents. The parts information delivered to you by means of ESP is confidential and constitutes the proprietary information of TBB.

TBB does not warrant that ESP operation will be without interruption or will be error-free.

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TBB reserves the right to discontinue or change the specifications or design of the vehicle models and other products in our product line at any time without notice.

**It is the Customer's responsibility to notify TBB when a Customer's employee or agent leaves the company.**