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THOMAS BODY LIMITED WARRANTY SCHOOL BUS APPLICATION

Thomas Built Buses, Inc.: (the Company) warrants each new school bus body to be free from defects in material and workmanship under normal use and service within the express time limits set forth herein for its various components.

- 1. Within five (5) years of the vehicle in service date (unlimited mileage), the Company warrants:
 - A. Basic body structural components including roof, sidewall, cowl, rear and floor structures. This includes deterioration due to rust, when in the Company's judgment such deterioration jeopardizes the structural integrity of the bus body or perforates the exterior sheet metal surfaces.
 - B. Paint adhesion, subject to limitations specified elsewhere herein.
 - C. Seat frames and barrier frames manufactured by the Company.
- 2. Within two (2) years of the vehicle in service date (unlimited mileage), the Company warrants all other original components manufactured by the Company.
- 3. Within one (1) year of the vehicle in service date (unlimited mileage), the Company warrants all original components supplied to the Company by outside vendors such as electric motors, switches, heater cores, air or vacuum operated apparatus, lamp or glass, (but not bulbs). The Company shall use its best efforts to cause all such manufacturers to honor their warranties to the original purchaser, but in any case the Company warrants such components (subject to limitations and exceptions specified herein) for twelve (12) months after delivery to the original purchaser.

The time limitations specified herein shall be governed by the beginning date recorded at the time and place of delivery to the original purchaser.

THIS LIMITED WARRANTY SPECIFICALLY DOES NOT EXTEND TO THE FOLLOWING EXCEPTIONS:

- 1. Components which have been subjected to misuse, negligence, accident, or road hazard damage.
- 2. Components or systems which have been altered or modified without the express, prior, written authorization of the Company.
- 3. Damages resulting from the replacement of original components with substitutions not authorized by the Company.
- 4. Damages resulting from failure to perform regular preventive maintenance customarily accepted within the industry for similar vehicles.
- 5. Damages to the paint, finish, or accessories of the bus body caused by corrosive atmospheric or road chemicals.

Notwithstanding the time limitations otherwise specified, bus bodies used in "off highway" applications, such as logging, mining, oil field operations, or on unimproved roads shall be warranted for a maximum of six (6) months after delivery to the original purchaser. This applies to all components and systems incorporated in such bus units.

THE LIABILITY OF THE COMPANY UNDER THIS LIMITED WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT TO THE PURCHASER WITHOUT CHARGE OF THE COMPONENT OR COMPONENTS ACKNOWLEDGED BY THE COMPANY TO BE DEFECTIVE. REPAIR OR REPLACEMENT SHALL BE AT LOCATIONS APPROVED BY THE COMPANY

THIS IS THE EXCLUSIVE AND COMPLETE WARRANTY MADE BY THE COMPANY. THE COMPANY MAKES NO OTHER EXPRESS OR IMPLIED WARRANTIES, AND DISCLAIMS ANY EXPRESS OR IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS. THIS WARRANTY IS ALSO IN LIEU OF ALL OTHER OBLIGATIONS OR LIABILITIES ON THE PART OF THE COMPANY.

THE LIABILITY OF THE COMPANY UNDER THIS LIMITED WARRANTY DOES NOT EXTEND TO LOSS OF TIME, INCONVENIENCE, LOSS OR USE OF THE VEHICLE (AND LOSS OF PROFITS RESULTING THEREFROM), INJURY TO PERSON, OR ANY OTHER CONSEQUENTIAL OR INCIDENTAL DAMAGES WHATSOEVER.

LIMITATION OF CLAIMS: All claims under this Limited Warranty must be made within the warranty period as stated herein and must be submitted in writing to and processed by an authorized distributor of the Company and approved by the Company Service Department.

If any provision of the Limited Warranty is found to be invalid or unenforceable, that provision only will be voided and all other provisions will remain in full force and effect and valid as binding as between the parties. This Limited Warranty is governed and construed by the location point of sale; Thomas Built Buses, Inc. the Uniform Commercial Code and the laws as in force and effect in the State of North Carolina, United States Of America.

This limited warranty is transferable. When the vehicle title is transferred to a new owner, the warranty coverage will continue from the original in-service date until the end of the original warranty period. Warranty claims will be honored from the new owner only after the "Transfer of Warranty" form, part #TBB 41000301 has been completed and sent to the Warranty Department of Thomas Built Bus, Inc.

Thomas Built Buses Warranty (Body) Quick Reference - School

1-Year, Unlimited Miles

- 1. Air/Vacuum Operated Components
- 2. Dash Panels
- 3. Door Controls All
- 4. Door Locks, Latches
- 5. Electrical Motors Heater, Fan Flasher, Other
- 6. Floor Covering
- 7. Floor, Plywood
- 8. Glass (Except Damaged)
- 9. Heater Cores
- 10. Lights (Except Bulbs)
- 11. Mirrors, Brackets
- 12. Seals Windows, Doors
- 13. Seats Purchased
- 14. Seat Belts
- 15. Stanchions
- 16. Switches All
- 17. Visors
- 18. Vandalock System
- 19. Warning Devices
- 20. Windows, Sliding (Purchased)
- 21. Wiper Motors
- 22. Wiring
- 23. Sashes, Windows
- 24. A/C System
- 25. Radio

2-Years, Unlimited Miles

- 1. Battery Box Assembly
- 2. Bumper
- 3. Doors, Door Hinges
- 4. Insulation Interior
- 5. Luggage Compartments
- 6. Luggage Racks
- 7. Outriggers Body
- 8. Seats (Thomas Manufactured)
- 9. Trim Interior
- 10. Storm Sash

5-Years, Unlimited Miles

- 1. Basic Body Structural Components
- 2. Roof Inner & Outer Panels
- 3. Sidewall Inner & Outer Panels
- 4. Floor, Including Wheelwells
- 5. Cowl & Rear Section
- 6. Pilasters
- 7. Guard Rails
- 8. Sheet Metal Protection Rust Perforation
- 9. Paint Adhesion
- 10. Seat Frames, Barrier Frames



FCCC Owner's Warranty Information (WAR197-1) 4/1/02 Freightliner Custom Chassis New Vehicle Warranty SCHOOL BUS CHASSIS (FS65 Cowl) Coverage Basic Chassis Warranty

1 Year

Unlimited

Unless excluded elsewhere in the warranty or described as having different time and distance limitations, all components of the basic chassis are covered under the basic chassis time and distance limitations.

Includes: drivelines and U-joints.

Drive train Components

4 Years

Unlimited

Includes transmission (excluding Allison transmissions); drive axle(s) (differential assemblies, axle shafts, and axle housing); steering axle (beam, spindles, kingpins, and kingpin bearings); and steering arm(s).

Excludes: drivelines and U-joints.

Cowl Structure and SMC Conventional Hood

5 Years

Unlimited Includes cowl structural components, sheet metal panels, and sheet-molded compound hood.

Cowl Corrosion

5 Years

Unlimited Warranted against rust-through or perforation due to corrosion from within. Excludes: surface rust caused by chips or scratches in the paint.

Frame Rails and Cross members

5 Years

Unlimited Includes frame rails, attaching cross members, and gussets due to breaking or cracking.

Towing/Roadside Assistance

6 Months or 50,000 mi/80 500 km \$250 (USA)/\$400 (Canada) maximum charge, per occurrence, for towing or roadside assistance for a Freightliner LLC warrantable repair that prevents the safe and lawful operation of the vehicle.



A Subsidiary of FREIGHTLINER
CORPORATION

2003 – Thomas Built Buses – State of North Carolina Warranty Coverage Quick Reference Guide

1 Year/Unlimited Miles

FS65 Basic Chassis Components – See Freightliner Custom Chassis for specific Warranty Coverage information

2 Years/Unlimited Miles

Air/Vacuum Operated Components

Door Controls - All

Electrical Motors - Heater, Fan Flasher, Other

Floor, Plywood Heater Cores Mirrors, Brackets Seats – Purchased

Stanchions Visors

Warning Devices Wiper Motors Sashes, Windows

Radio Bumper

Insulation – Interior Luggage Racks

Seats (Thomas Manufactured)

Storm Sash

Dash Panels

Door Locks, Latches

Floor Covering

Glass (Except Damaged) Lights (Except Bulbs) Seals - Windows, Doors

Seat Belts Switches - All Vandal Lock System

Windows, Sliding (Purchased)

Wiring A/C System

Battery Box Assembly Doors & Door Hinges Luggage Compartments

Outriggers - Body Trim - Interior

5 Years/Unlimited Miles

<u>Body</u> <u>Chassis</u>

Basic Body Structural Components Roof Inner & Outer Panels Sidewall Inner & Outer Panels Floor, Including Wheelwells Cowl & Rear Section

Pilasters Guard Rails

Sheet Metal - Protection - Rust Perforation

Paint Adhesion (Interior & Exterior) Seat Frames, Barrier Frames Engine Transmission

Differential and Bearings

Driveshaft

Engine Electronic Controls

Water Pump Alternator Starter

Turbo Charger

Warranty coverage is subject to the terms and conditions set forth in the Thomas Body Limited Warranty – School Bus Application and/or terms and conditions set forth by component suppliers for standard term warranty coverage or extended term warranty coverage as required by the North Carolina School Bus Specifications – Revised 2002.